

C-Loop FAQs

HOW IT WORKS

The C-Loop runs every Tuesday from 10am–4pm, with scheduled stops at grocery stores, retail stores, and other community destinations in the Clintonville–Beechwald neighborhood.

The C-Loop is open to all area riders who are age 50+. The bus will pick-up and drop-off riders at each of the stops along the 1.5 hour loop. Riders may take the bus coming, going, or round trip to and from their destinations.

HOW STOPS ARE DETERMINED?

After community input, the route was based on ensuring riders could get to businesses essential to maintaining everyday activities, such as banking, shopping and socializing. Stops were placed at the four corners of the route, to ensure that residents from all parts of the neighborhood would have access to the circulator. CRC will track ridership and stop visits, so that adjustments can be made as needed over time.

WHAT IS THE COST?

Currently, riders may ride the bus for free after showing the driver their rider card.

WHAT IF I USE A SCOOTER, WHEELCHAIR OR WALKER?

The van will not have a wheelchair lift. If you use a walker or other such mobility aid, and are able to climb the steps on the van, you will still be able to ride. If you need access to a wheelchair lift for transportation, please contact the CRC at 614-268-3539 and sign up for Senior Small Group Transportation through the agency's Senior Supportive Services Program.

ARE PETS ALLOWED?

Yes, if a rider needs to transport an animal to a vet appointment. Service animals are welcome.

HOW MANY BAGS OR PARCELS CAN I BRING ON THE BUS?

At this time there is no limit on the amount of bags or parcels brought on the bus. Please be mindful that there are other riders and please keep bags clear of any walkways on the bus.

WILL I ALWAYS HAVE THE SAME DRIVER?

Yes, the C-Loop will have the same driver each week, with occasional exceptions.

CAN I BE DROPPED OFF AT MY HOME?

At this time, the C-loop will not be able to accommodate individual stops at riders' homes.

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WHAT IS THE CLINTONVILLE-BEECHWOLD COMMUNITY RESOURCES CENTER?

At the Clintonville-Beechwald Community Resources Center (CRC), we help those in need in our community. Through the generous support of our caring citizens and businesses we provide assistance through our food pantry, child and youth programs, senior services, and kinship care program. Whether it's a helping hand during hard times, or helping people get the support they need through referrals to other services in our network, the CRC keeps our community strong by ensuring that all individuals and families become self-sufficient. You can help us in this important work, whether it is volunteering your time, sharing a financial donation, organizing a food drive or spreading the news about the work we're doing to make the community a better place.

WHAT IS VILLAGE IN THE VILLE?

Village in the Ville serves adults, age 50 and older, in the Clintonville, Beechwald, and University District neighborhoods through organized social and education events, volunteer assistance, referrals for service providers, and opportunities for engagement within the community.

HOW IS THE SERVICE FUNDED?

Funding for the circulator is provided in part through an annual grant from the Mid-Ohio Regional Planning Commission (MORPC).

CAN I VISIT THE CRC'S OFFICE ON THE C-LOOP

Yes. CRC's administrative office are open 9am - 5pm, Monday - Friday. If you are hoping to meet with a Program Director or Case Manager, it is best to request an appointment prior to arriving. CRC's Family Services building is open 12pm-5pm on Tuesdays and host a community dinner starting at 5:30pm.

IS THERE A RIDER CARD?

Yes, when each rider signs up they will be given a "bus pass". Each pass will have a unique rider number. Please show your card each time you board the C-Loop van. Please memorize your rider number, so that in the event you forget your rider card your ridership can still be accurately recorded.

WHAT IF THE BUS IS FULL WHEN IT GETS TO MY STOP?

The driver will make every effort to accommodate all passengers, but occasionally a rider may need to wait until the next loop.

CAN I GET DROPPED OFF AT A BUSINESS THAT IS NOT ON THE REGULAR ROUTE?

At this time, the C-loop will accommodate alternative stops that are along the original route. This primarily will be locations directly along High St. and Indianola Ave.